dynelec
DELIVERING RELIABILITY
A Jones & Rickard Group Company

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QUALITY POLICY

Dynelec (Australia)'s commitment is to provide total customer satisfaction, by supplying products and services that meet customer expectations, requirements and delivery criteria each and every time, ensuring compliance with relevant statutory codes, standards, specifications and contractual obligations.

We recognise the importance of embodying all levels of our workforce in the day to day operation of all company Core Business Activities. We acknowledge that each individual employee must be encouraged to provide a high level of workmanship and service in order for the company, as a whole, to meet our commitment and company objectives.

To achieve this we maintain and continuously improve a Quality Management System that exceeds the requirements of AS/NZS ISO9001 and that supports and enables our business strategy.

It is the responsibility of senior management to promote the process approach and risk based thinking, and to ensure that the quality objectives, for which this Quality Policy provides a framework, align with our strategic direction.

The responsibility for achieving the objectives of our Quality Management System rests with each and every employee, regardless of their remoteness to the production process or customer. We encourage all employees to take a positive role in all quality related activities, involving them in the review of all processes, procedures, subsequent training and improvement.

This Policy is issued to clearly indicate the intent of the company Board of Directors and Management Team in relation to our Quality Management System. We consider such a commitment will further enhance the company's long term success in the market and provide a high degree of employee and customer satisfaction.

Rod Abell
Chief Executive Officer